

Health and Adult Social Care Select Committee

Report: HASC Inquiry Proposal 2014/15 (June 2014 update)

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Aim: To complete a minimum of two inquiries during 2014/15. Recent inquiry activity has focussed on local hospital services (HASC response to the Keogh report into Buckinghamshire Healthcare NHS Trust, and Urgent Care) and public health (Reducing Alcohol Misuse). To broaden the committee's coverage and knowledge it is suggested we look at some different areas of service delivery this year.

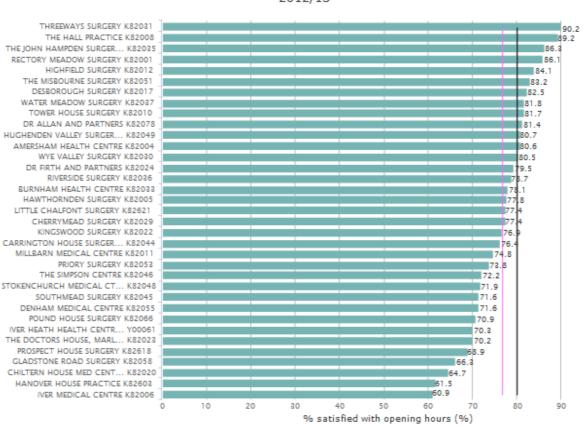
Broad Inquiry Option Selected at May HASC

1) Primary Care Service Provision: GP's

- Data obtained on GP service provision indicates service quality in Buckinghamshire is broadly in line with the England average, however there is quite a wide variation in performance within the county between the different GP surgeries.
- Particular areas of variation include: Ability to see a doctor fairly quickly, Ability to see preferred doctor, Whether a patient would recommend their GP surgery, Patient satisfaction with GP opening hours.
- Nationally there has been coverage of issues concerning accessing GP appointments in a timely manner, growing demand for GP services, and GP inadequacies resulting in pressure on A&E.
- A Primary Care Strategy for Buckinghamshire is currently being developed by the local CCG's (who have been commissioned by the NHS England Thames Valley Area Team to do this on their behalf). This strategy will cover a 3-5 year period commencing March 2015. Our inquiry could contribute to this strategy and its delivery. To do so we would need to undertake an inquiry early in 2014/15.
- Our inquiry could draw on some of the data being collected to inform the Strategy, and possibly also engage the public / undertake some primary data collection to feed into the Strategy.

Appendix A) Background data: GP services

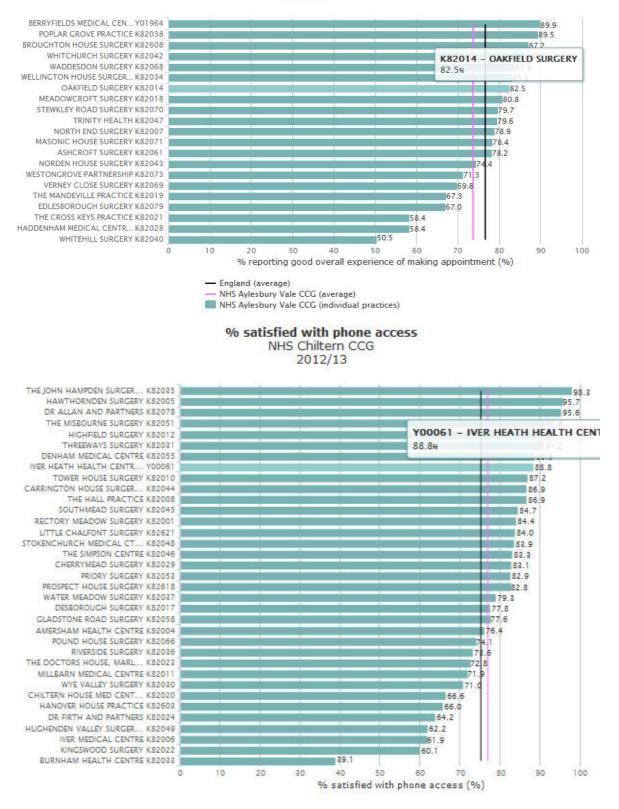
The following graphs illustrate how patient satisfaction varies greatly on a number of scores across GP surgeries in the CCG areas (data from national GP patient survey).



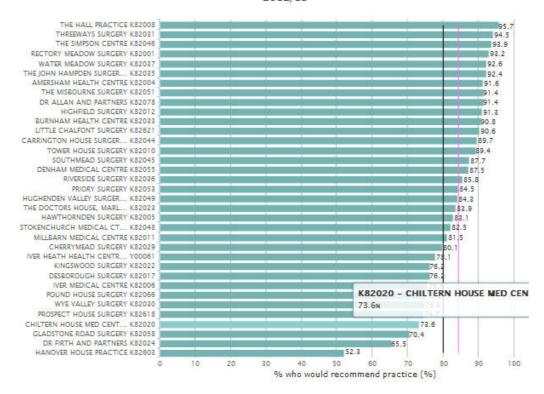
% satisfied with opening hours NHS Chiltern CCG 2012/13

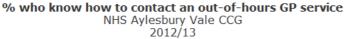
% reporting good overall experience of making appointment NHS Aylesbury Vale CCG

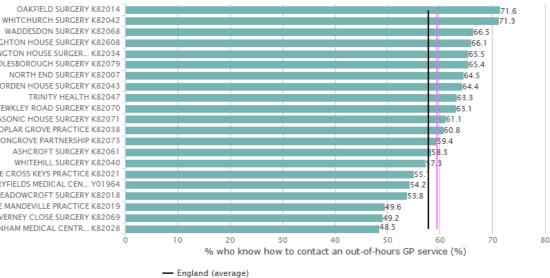
2012/13



% who would recommend practice NHS Chiltern CCG 2012/13







WADDESDON SURGERY K82068 BROUGHTON HOUSE SURGERY K82608 WELLINGTON HOUSE SURGER K82034 EDLESBOROUGH SURGERY K82079 NORTH END SURGERY K82007 NORDEN HOUSE SURGERY K82043 TRINITY HEALTH K82047 STEWKLEY ROAD SURGERY K82070 MASONIC HOUSE SURGERY K82071 POPLAR GROVE PRACTICE K82038 WESTONGROVE PARTNERSHIP K82073 ASHCROFT SURGERY K82061 WHITEHILL SURGERY K82040 THE CROSS KEYS PRACTICE K82021 BERRYFIELDS MEDICAL CEN... Y01964 MEADOWCROFT SURGERY K82018 THE MANDEVILLE PRACTICE K82019 VERNEY CLOSE SURGERY K82069 HADDENHAM MEDICAL CENTR... K82028

- NHS Aylesbury Vale CCG (average)

- NHS Aylesbury Vale CCG (individual practices)